

THE FIRST INDUSTRY-RECOGNIZED
CHROMEBOOK CERTIFICATION

Developing the Next Generation of Wireless Experts

Unlock the skills and knowledge your staff or students need to excel in the wireless device industry. WISE Certification provides industry-recognized credentials in Smartphone, Tablet and Chromebook repair – ideal for any background or skill level.



WISE Certification is Ideal for Schools Who Are:



Running an
in-house repair
program



Starting a
repair program



Utilizing staff to
repair devices



Equipping teachers
to teach a repair
program



Preparing students
for the workforce
of tomorrow

In-house Repair Program Setup Ideas

1

Staff-Led Repairs.

IT staff or teachers
handle all repairs.

2

Student-Led Repairs.

Students perform repairs
and rotate through roles
(repair, customer service,
management). Teacher
or IT staff supervises.

3

Collaborative Student-Led.

Teacher facilitates learning
and manages the class.
IT technician oversees
repair quality and safety,
while students are
responsible for the repairs.

Why WISE?

WISE is the industry-recognized standard certification that equips technicians with the essential skills and knowledge to excel in repairing Chromebooks, smartphones and tablets.

Online Chromebook Knowledge Exam

The Level 1 Knowledge Exam for Chromebooks is a 45-question assessment that tests foundational device repair knowledge and introductory-level curriculum outlined in the WISE Technician Certification Study Guide for Chromebook Repair. To qualify for repairing or troubleshooting Chromebook issues without physically opening the device, users must pass the exam with a score of at least 70%.



Fundamentals
of a Computing
Device



Safety and
Best Practices



Proper Usage
of Tools



Customer Service
Skills



Get Started

1

REGISTER ONLINE

2

PURCHASE CERTIFICATION

3

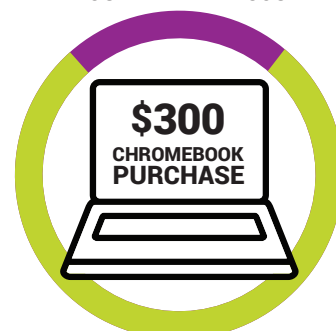
STUDY AND PRACTICE

4

PASS THE TEST



\$60
PROGRAM REPAIR COST



\$240
PROGRAM SAVINGS

\$767,520
3198 REPAIRED | SUMMER 2024



\$201,600
840 REPAIRED | SCHOOL YTD

*STATS FROM SAMANTHA NUNEZ | OAKLAND UNIFIED SCHOOL DISTRICT